

Redressal of Complaints received from April 1, 2010 - March 31, 2011

Name of Mutual Fund:

Morgan Stanley Mutual Fund

Total number of folios as on March 31st, 2011: **433937**

Compl aint code	Type of complaint#	(a) No. of complain ts pending at the beginnin g of the year	Action on (a) and (b)									
			(b) No of complain ts received during the year	Resolved				Non Action able*	Pending			
				Within 30 days	30 to 60 days	60 to 180 days	Beyond 180 days		0 to 3 months	3 to 6 months	6 to 9 mon ths	9 to12 mon ths
I A	Non receipt of Dividend on Units	-	264	263	-	-	-	-	1	-	-	-
I B	Interest on delayed payment of Dividend	-	-	-	-	-	-	-	-	-	-	-
I C	Non receipt of Redemption Proceeds	-	438	438	-	-	-	-	-	-	-	-
I D	Interest on delayed payment of Redemption	-	13	13	-	-	-	-	-	-	-	-
II A	Non receipt of Statement of Account/Unit Certificate	-	141	141	-	-	-	-	-	-	-	-
II B	Discrepancy in Statement of Account	-	-	-	-	-	-	-	-	-	-	-
II C	Non receipt of Annual Report/Abridged Summary	-	-	-	-	-	-	-	-	-	-	-
III A	Wrong switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III B	Unauthorized switch between Schemes	-	-	-	-	-	-	-	-	-	-	-
III C	Deviation from Scheme attributes	-	-	-	-	-	-	-	-	-	-	-
III D	Wrong or excess charges/load	-	-	-	-	-	-	-	-	-	-	-
III E	Non updation of changes viz. address, PAN, bank details, nomination, etc	-	202	202	-	-	-	-	-	-	-	-
IV	Others	-	2159	2158	-	-	-	-	1	-	-	-
TOTAL		-	3217	3215	-	-	-	-	2	-	-	-

including against its authorized persons/ distributors/ employees. etc.

*Non actionable means the complaint that are incomplete / outside the scope of the mutual fund.

Note: The type of complaints in the category "others" mentioned above includes the following: Complaints forwarded by Stock Exchanges as well as SEBI, Legal complaints, non-receipt of certificates sent for transfer, transfer of units, power of attorney, complaints related to special products, correction in e-mail ids, Plan/Option/Mode of holding, change of legal status, loss of certificates/conversion of scheme into open-ended scheme, transmission of units, pledge of units, demat related.